



SUPERIOR AIR FREIGHT

CLAIM FORM

Claim # _____

Superior Airbill # _____

Date Shipped: _____

SHIPPER:

Company Name and Address:

CONSIGNEE:

Company Name and Address:

Claimant is: _____ Shipper _____ Consignee _____ Third Party

Total pieces & weight: _____

Commodity: _____

Total insurance declared on Superior Airbill: \$ _____

Justification for claim: _____

Total amount of claim: \$ _____

I hereby certify the above information to be true and accurate to the best of my knowledge:

Claimant Signature: _____ Date: _____

Claimant Name: _____ Phone: _____

THE FOLLOWING DOCUMENTS ARE REQUIRED IN SUPPORT OF THIS CLAIM:

- Copy of Superior Air Freight Airbill
- Copy of delivery receipt
- Original invoice for goods shipped
- Repair estimate

The liability of Superior Air Freight is limited to the sum of \$50.00 unless a higher value is declared for carriage on the Superior Air Freight airbill and a greater charge paid at the rate of \$.50 (cents) per \$100.00 of declared value.

Claims for damage or shortage must be reported in writing with 12 days after the receipt of the shipment to: Superior Air Freight, Claims Department, 551 Woodlake Circle, Chesapeake, Virginia 23320. Written notice of loss due to non-delivery must be reported within 90 days after acceptance of the shipment for carriage. Questions regarding claims should be directed to Superior Air Freight Customer Service Department at 1-800-676-7772. No claims for damage will be entertained until all transportation charges have been paid. The amount of a claim may not be deducted from the transportation charges. It is the obligation of the shipper to prepare and package the shipment in such a manner as to protect against concealed damage. Acceptance of this shipment without noting any damage on the delivery receipt shall be evidence that the shipment was delivered in good condition.

In order that we may make an inspection, the entire shipment must be retained, including the shipping containers and packing materials, for a period of 15 days after we have received notice of any damage or loss. Failure of Superior Air Freight to inspect will not be considered waiver of any rights.

Superior Air Freight shall not be liable in any event for any special, incidental, or consequential damages, including but not limited to loss or profits of income whether or not Superior Air Freight had knowledge that such damages might be incurred.

Please forward completed claim form to:

SUPERIOR AIR FREIGHT
ATTN: CLAIMS MANAGER

ops@superiorair.com or by mail to:

551 Woodlake Circle
Chesapeake, VA 23320

PHONE: (757) 855-7772 OR (800) 676-7772

FAX: (757) 855-8300